

# Want to secure your transactions over phone and improve service quality?



Use Xtend Voice Logger to seamlessly record calls from Analog/Digital/VoIP telephone lines and to audit the recordings from the fully-featured media player for tracking down major problems.

Serving as a key platform for recording daily transactions, the centralised voice logging solution gives a full overview of the enterprise transactions on a unified web interface.

It's the voice logging solution with innovative features and state-of-the-art technology to suit all your call recording needs.

## Key features include:

- Centralised data management & reporting
- Automatic backup of data at branches and extensive search options
- Data update to HO server via FTP server (manually) at scheduled time
- Automatic restoration of data at HO from FTP server on scheduled time
- Stores recorded call data in branch as well as in HO
- Real-time monitoring of Voice Loggers at branches from HO
- System down alerts from branch offices are displayed at HO server
- Comprehensive and location-wise call log search options
- Shows voice log update details from client/branch to server system
- Instant client popups & alerts for call monitoring at branches
- Phonebook for quick search and live update at branches

## Applicable Areas

- Banks
- Hospitals
- Legal Agencies
- Share Traders
- Business Firms



### Xtend Technologies Pte Ltd.

71, Ayer Rajah Crescent, #02-14, Ayer Rajah Industrial Estate, Singapore-139951,  
Phone: +65-67797972, E-mail: sales@xtendtech.com.sg, Web: www.xtendtech.com.sg

#### Regional Office for South Central Asia:

### Xtend Technologies (P) Ltd.

Blue Hill, Kalathiparambil Cross Road, Emakulam South, Kochi-682016,  
Kerala, India, Phone: +91-484-2378008/3291008, +91-9388686080,  
E-mail: sales@xtendtech.com, Web: www.xtendtech.com

#### Regional Office for Middle East:

### Xtend Technologies LLC

P.O. Box No. 83939, Suite #124, Hor Al Anz Plaza, Hor Al Anz,  
Dubai, UAE, Phone: +971-4-2545081,  
E-mail: sales@xtendtech.ae, Web: www.xtendtech.ae